

Building Cultural Competence Trainer's Toolkit



CULTURE COACH™

The Culture Coach® Toolkit Includes:

*The COCC Setting Your **Cultural Compass™** Trainers Guide

*7 comprehensive ready-to-use Civility Experts **Culture at Work® Lesson Plans** complete with instructor notes, participant handouts and answer keys.

Optional training via Webinar with **Culture Coach®** experts from all over the world.

*Special rates on **add-on Civility at Work® Training Kits**

***12 month membership** with the Culture Coach® and the International Civility Trainers' Consortium (**ICTC**) which offers communication opportunities with civility trainers all over the world, free sources and a multitude of resources.

BONUS 24/7 Access to MANNERS TV

Online training courses including downloadable tip sheets on over 38 general business etiquette topics.

Email info@culturalcompetence.ca for more information.

Or call toll free: 1-877-810-0278

Are You Culturally Competent?

- Is your organization interested in **recruiting and retaining a skilled immigrant workforce** but you don't know how to do that?
- Do you need **cultural information**, protocol or business etiquette details to help you increase your international market share?
- Do you need **training tools** and programs to **help new employees transition** to your workplace, e.g., English as Additional Language or multi-lingual training materials?
- Are you looking for tools and resources to manage diversity and foster effective cross-cultural communications in your workplace but don't have time to search for relevant, cost-effective sources and resources?
- Do you want to offer **diversity, cultural competence, civility, or social intelligence training** to your work teams or need toolkits and trainer programs that would enable your in-house trainers to deliver this training?

One-time fee \$1200 CDN plus tax. Click to Order the Culture Coach® Train the Distance Trainer Package and you will be forwarded a registration form.

Order before June 30, 2011 and receive a complimentary 1 year membership to the Dig Your Heels In Entrepreneurs Resource Center containing nearly 1000 resources and training tools for entrepreneurs around the world valued at \$120.00.

www.culturalcompetence.ca

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